

United States Postal Service®

INDUSTRY ALERT

April 14, 2021

REMINDER: Scheduled Commercial Systems' Maintenance Activities – *Delayed Receipt of Data**

On Thursday, **April 15**, 2021, **from 8:30 AM CT – 3:30 PM CT**, the United States Postal Service will perform critical maintenance activities which impact Package Platform and the Enterprise Payment System (EPS) resulting in delayed receipt* of the following datasets:

- **USPS Returns** service data feeds
 - Pricing Notification
 - Final Notification
- Postage Payment for **USPS Returns** service via EPS
- EPS data feeds

[*NOTE: Delayed Receipt of Data - *Data feeds will be received later than the normal window of time.*]

At the present time, based on recent forecasted volume assessments, it is anticipated data will be current no later than the end of the day on the same day -- **Thursday, April 15**, 2021.

However, post-maintenance activities include

- (1) monitoring data processing progress and
- (2) providing periodic status assessment updates.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

We apologize for any inconvenience.

REMINDER: There is **no impact to delivery of packages.**

Please direct any inquiries or concerns to the **IV Solutions Center** via eMail (InformedVisibility@usps.gov) or telephone (1-800-238-3150, Option 2).

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